



PROJECT
The White Company

LOCATION
Nationwide

INDUSTRY SECTOR
Retail

SOLUTIONS
Integrated fire protection servicing solution for nationwide retail client.

BENEFITS
Consistent, professional servicing across all fire protection systems, nationwide. Ensuring safety of clients, protection of property and full compliance with legislation.

COMPANY STATEMENT
Vipond are delighted to have been chosen by The White Company to deliver service & maintenance, as well as reactive response and repairs to all of their UK retail stores and distribution centre.

Vipond's wealth of experience and nationwide coverage, providing this service to major retail clients throughout the UK enables us to deliver the right solution for this rapidly expanding client.

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THE CHALLENGE

In early 2016 Vipond were asked to provide a proposal and were successfully awarded the contract to provide the routine service and maintenance for sprinkler systems, fire alarms and fire extinguishers throughout all of the company's retail portfolio and its distribution centre in Swan Valley.

Through organic growth the client had previously enlisted a number of local fire protection service providers to look after the fire protection systems to each of its stores, with varying degrees of performance in different locations.

Having grown rapidly, the company realised that it required a single solutions provider to guarantee that it was receiving reliable, professional and consistent levels of service throughout its portfolio and to ensure it was in full compliance with statutory requirements and current legislation.

THE SOLUTION

Vipond's LPS accreditations in fire alarm and sprinkler systems ensure that the equipment throughout the White Companies properties are being serviced to the correct standard, as well as providing nationwide 24 hour, 365 day emergency coverage for the clients peace of mind.



“a single solutions provider guaranteeing reliable, professional and consistent levels of service throughout the company's portfolio”